

Appendix A – Standards Committee Report – 2025/26 Complaints

TABLE 1 – SUMMARY OF COMPLAINTS

No.	Complainant	Group/Parish	Outcome	Complaint Category
COMPLAINTS AGAINST BOROUGH COUNCILLORS				
1.	Member of the Public	Independent Group	Complaint withdrawn	
2.	Member of the Public	Reform	Directed to Corporate Complaints/No further action	Bullying; dishonesty
3.	Former Employee	Non-aligned	No further action; apology offered	Breach of member/officer protocol
4.	Member of the Public	Independent Group	Discontinued by complainant	Failure to communicate w complainant
5.	Parish/Town Councillor	Independent Group	No further action	Disrepute
6.	Parish/Town Councillor	Independent Group	No further action	Disrepute
7.	Parish/Town Councillor	Independent Group	No further action	Disrepute
8.	Parish/Town Councillor	Independent Group	No further action	Disrepute
9.	Borough Councillor	Independent Group	No further action	Disrespect (sex discrimination)
10.	Borough Councillor	Independent Group	No further action	Disrespect (sex discrimination)
11.	Borough Councillor	Independent Group	No further action	Disrespect (sex discrimination)
12.	Member of the Public	Independent Group	No further action	Disrespect
13.	Member of the Public	Independent Group	No further action	Disrespect
14.	Member of the Public	Independent Group	No further action	Disrespect
15.	Parish Councillor	Independent Group	No further action	Disrespect; dishonesty; breach of procedure

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COMPLAINTS AGAINST PARISH COUNCILLORS				
16.	Member of the Public	Bircham	Cllr resigned – no decision	
17.	Member of the Public	Downham Market	No further action	Disrespect/bullying
18.	Councillor	Heacham	Governance issue outwith Code of Conduct	
19.	Member of the Public	Clenchwarton	No further action, apology separately offered	Disrespect (swearing)
20.	Member of the Public	Marham	No further action	Disrespect
21.	Member of the Public	Clenchwarton	No further action, apology separately offered	Disrespect
22.	Councillor	Downham Market	No further action, apology at the time	Poor governance
23.	Councillor	Hunstanton	Councillor resigned – no decision	
24.	Councillor	Downham Market (6 cllrs)	Discontinued by complainant	
25.	Member of the Public	Bircham	No further action	Disrespect
26.	Member of the Public	Bircham	Discontinued by complainant	Disrespect
27.	Member of the Public	Bircham (4 cllrs)	No further action (same issue as above)	Disrespect/bullying; dishonesty; lack of objectivity
28.	Councillor	Downham Market	No further action	Failure to declare interest
29.	Member of the Public	Hunstanton	No further action	Lack of Objectivity
30.	Councillors	Downham Market	No further action	Bullying / failure to follow procedure
31.	Councillor	Downham Market	No further action	Breach of procedure (vexatious)
32.	Member of the Public	Downham Market	No further action	Breach of procedure
33.	Councillor	Downham Market	No further action	Breach of procedure (vexatious)
34.	Councillor	Downham Market	No further action	Breach of procedure (vexatious)

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35.	Councillor	Downham Market	No further action	Breach of procedure (vexatious)
36.	Councillor	Downham Market	No further action	Breach of procedure (vexatious)
37.	Councillor	Downham Market	No further action	Breach of procedure (vexatious)
38.	Councillor	Grimston	Discontinued by complainant	
39.	Councillor	Downham Market	Discontinued due to action by MO	Bullying
40.	Member of the Public	Hockwold (all cllrs)	No further action	Breach of internal policy
41.	Member of the Public	Hockwold	No further action	Disrespect
42.	Member of the Public	Hockwold (all cllrs)	No further action	Breach of internal policy
43.	Member of the Public	Hockwold (all cllrs)	No further action	Breach of internal policy
44.	Member of the Public	Crimplesham (all cllrs)	No further action	Disrespect; failure to declare interests
45.	Councillor	Brancaster	Informal resolution – advice	Failure to declare interests
46.	Member of the Public	Terrington St Clement	No further action	Failure to declare interest

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TABLE 2 – COMPLAINTS GROUPED BY SUBJECT GROUP/PARISH

Borough Council

Reform	Conservative	Independent Group	Labour	Progressive	WN Independent Group
1	0	13	0	0	1

Parishes

Parish	Number of Complaints
Bircham	4
Brancaster	1
Clenchwarton	2
Crimplesham	1
Downham Market	13
Grimston	1
Heacham	1
Hockwold-cum-Wilton	4
Hunstanton	2
Marham	1
Terrington St Clement	1

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TABLE 3 – COMPLAINTS GROUPED BY COMPLAINANT

Councillor	Member of the Public	Officer
23	22	1

TABLE 4 – COMPLAINTS GROUPED BY OUTCOME

Outcome	Number of Complaints
Referral to Standards Committee	0
Informal resolution – advice provided	1
Informal resolution – apology given	4
No Further Action	31
Complaint Withdrawn	5
Discontinued – subject member resigned	3
Discontinued – no jurisdiction	2
Informal resolution – recommend civility	0
Informal resolution – warning to comply (Declaration of Interest)	0
Informal resolution – recommend conciliation	0
Informal resolution – recommend training	0